## **TRUPHONE SIM Registration Instructions**

Note: These instructions are provided to assist in the registration of TruPhone SIM cards which may be included with certain Haute Solution's products. Be aware that TruPhone may change their procedures at any time and their online or printed instructions should be used as the ultimate authority.

A phone number needs to be associated with your device before you can set up your security and authentication. Your Haute Solution's product may come with a TRUPHONE SIM pre-installed. Before you can use the device, you will need to set up a TruPhone Account, select a Phone Number for your device, and then Activate the SIM.

Although the TruPhone SMS rates are very competitive (Incoming SMS = FREE, Outgoing SMS = \$0.10 each), you do NOT have to use the SIM card (or service) provided with the device. If you wish to use a different SIM card, from another supplier, simply replace the pre-installed SIM card with one of your choosing. You must also ensure that no PIN lock code is set on your SIM card.

The following steps outline the process to set up an account with TruPhone and Activate the SIM which is pre-installed in your device: (These steps are current at the time this document was developed).

- 1. Locate the TruPhone documentation packet that is included with your kit. Inside the doc packet you will find the original SIM distribution card. It is about the size of a credit card and the SIM card has already been removed and installed in your device
- 2. Please record the following information from the SIM Distribution Card for future reference:
  - SIM ID (16 Digits):
  - PUK (8 Digits):
  - Serial Number (19 Digits):
  - EAN (13 Digits):
- 3. Go to <u>WWW.TRUPHONE.COM</u>
- 4. Select PERSONAL from the top menu
- 5. Select ACTIVATE MY SIM from the third menu
- 6. Enter your SIM ID and select NEXT

- 7. Enter your PUK and select NEXT
- 8. Select your COUNTRY OF RESIDENCE and select GO
- 9. Select your STATE and desired AREA CODE. If your state is not listed, pick the nearest available state or one of your choosing. (SMS Messaging should not be subject to any long distance charges regardless). Your full phone number will be displayed at a later step...
- 10. Add the INITIAL CREDIT you would like on your account.
- 11. Select an AUTO REFILL amount if desired.
- 12. Select CONTINUE.
- 13. Enter your PERSONAL DETAILS, select a USERNAME and PASSWORD, Specify a SECURITY QUESTION/ANSWER and PIN. Record your USERNAME and PASSWORD:
  - USERNAME:
  - PASSWORD:
- 14. Select CONTINUE
- 15. Provide CREDIT CARD INFO, BILLING ADDRESS, SHIPPING ADDRESS,
- 16. Select CONTINUE
- 17. CONFIRM your order, Agree to TERMS AND CONDITIONS (if acceptable), and select PAY NOW
- 18. Note your ORDER REFERENCE NUMBER and CONTINUE TO YOUR ACCOUNT
  - ORDER REF # \_\_\_\_\_\_
- 19. Once you CONTINUE TO YOUR ACCOUNT you will be able to see your full phone number. Make sure you record your phone number!
  - PHONE NUMBER: \_\_\_\_\_\_
- 20. The SIM should be activated within the next 15 minutes. You should then be able to complete the initial configuration of your SMS POWER CONTROLLER.